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Welcome to Guardian Pharmacy! Thank you for choosing us as the pharmacy service provider for you or your loved ones. We recognize the importance of this decision and the trust that you have placed in us and we will be dedicated to continuing to earn your patronage.

Inside this Welcome Packet is important information covering various topics including an explanation of how we bill medications. Other included items are frequently asked questions and answers, Payment Guarantee Agreement Form, Credit Card Authorization Form, Guardian's Pharmacy Privacy Practices and finally another document that outlines additional pharmacy information that will explain our services in general.

Prior to the pharmacy beginning service to any resident, the Payment Guarantee Form and Credit Card Authorization Form must be completed, signed and faxed to us. Part of this information allows us to bill any insurance directly on the resident's behalf. It also allows us to share your medical record information with your residential facility and finally allows our pharmacist the opportunity to clinically review your medication records to make sure medications are appropriate.

Speaking of billing insurance, it is very important that we obtain the front and back of any prescription coverage identification cards so we can bill appropriately. Additionally, we also need a copy of any Medicare identification cards so we can electronically verify any potential Medicare Part D drug coverage.

Our goal is to continually provide you with the most professional, courteous and quality service that you expect and deserve. We look forward to serving you and your family now and in the future.

Thank you and have a pleasant day.

Bruce Dann, President of Finance
Guardian Pharmacy of the Piedmont